

Annex III Summary of surveys from information centres and libraries in Lithuania

No.	Municipality	Info centre	Library	Topics on which offer information	Have inhabitants been addressing you with questions on energy efficiency	Issues on which are the biggest interest	Is there an open access information stand	Are there in this stand at this moment/have been earlier available info materials related to energy efficiency	If yes, what kind of info materials	Are these materials on energy efficiency available in a sufficient amount and covering all requested information	What topics should be included in the info materials on energy efficiency	Is there an info phone available in your info centre
1	Klaipėda	X		Renovation of multi-storey houses	Yes	*In relation to economical aspects: how to save money using energy; *Other: all issues regarding renovation	No, all the information is available in the homepage	Yes	Publication: "The new wear for the old building", 2003	No	*In relation to economical aspects: pay back periods; *Other: need of best-practice examples with real costs estimations and demonstrations of pay backs	Yes
2	Panevėžys	X		Renovation of multi-storey houses	Yes	*Other: renovation process	No	No	Meetings with the administrators of multi-storey houses	Yes	*Other: bank loans, how to select reliable construction company for renovation process	Yes
3	Šauji	X		Renovation of multi-storey houses	Yes	*Practical advices on increasing energy efficiency - for the house, flat, using electrical devices: what materials are energy effective; *Other: renovation questions, bank loans	No	No	Leaflets about renovation of multi-storey houses	No	*Other: what projects with regard to increasing of energy efficiency were already implemented; what are the major problems, what measures are the most effective in order to increase energy efficiency	Yes

4	Elektrenai	X		Renovation of multi-storey houses	Yes	*Other: renovation issues	No	No		No	*Practical advices in increasing energy efficiency - for the house, flat, using electrical devices; *In relation to economical aspects: how to save our money using energy? *Other: concrete examples about renovation advantages, figures of savings, etc.	Yes
5	Utena	X		Renovation of multi-storey houses	Yes	*Other: renovation questions	No	No	Press releases with regard to renovation	No	*In relation to economical aspects: energy saving; *Other: best choice of energy resources	Yes
6	Ukmerge	X		Most often try to explain why the heating is going up	Yes	*In relation to economical aspects: increasing prices for heating	No	No		NO	*Other: need of the clear explanation for inhabitants about renovation possibilities	Yes
7	Kauņa	X		Renovation of multi-storey houses, energy saving	Yes	*Practical advices on increasing energy efficiency - for the house, flat, using electrical devices; *In relation to economical aspects: energy saving; *Other: renovation questions	Yes	Yes	Information papers on energy saving, energy auditing	Yes	*In relation to health aspects: informing people about possible poisoning by gas because of old ventilation systems	Yes
8	Taurage	X		Renovation of multi-storey houses	Yes	*Other: renovation questions	No	NO		No	*In relation to health aspects;	Yes

9	Silute	X		Renovation of multi-storey houses	Yes	*Other: renovation issues	No	No		Yes	*Practical advices in increasing energy efficiency - for the house, flat, using electrical devices;	Yes
10	Visaginas	X		Renovation of multi-storey houses	Yes	*Other: renovation questions	No	No	Articles in local newspapers - energy saving in general	Yes	*Practical advices in increasing energy efficiency - for the house, flat, using electrical devices;	Yes
11	Plunge	X		Do not inform inhabitants on energy efficiency	No		No	No		No	*In relation to economical aspects	Yes
12	Radviliskis	X		Information about central heating	NO		No	No		No	*In relation to economical aspects:ways of saving energy, prognosis of changes in energy prices, best energy resource selection possibilities	Yes
13	Marijampole	X		Renovation of multi-storey houses	Yes	*Other:all issues regarding renovation	No	No		No	*In relation to economical aspects:pay back periods, raising energy prices	Yes
14	Mažeikiai	X		Renovation of multi-storey houses	Yes	*Other: all issues regarding renovation	No	No		No	*In relation to economical aspects: why do people need to renovate their houses?	Yes
15	Alitusa	X		Renovation of multi-storey houses	Yes	*Other:modernization	No	No	Municipality is not dealing with the preparation of information materials regarding energy efficiency issues	No	*In relation to economical aspects:pay back periods of modernization	Yes
16	Vilņa	X		Renovation of multi-storey houses	Yes	*Other:renovation issues	Yes	No		Yes	*In relation to economical aspects:payback periods	Yes

17	Kretinga	X		Renovation of multi-storey houses	Yes	*Other:all issues regarding renovation	No	No	Municipalities organize info-seminars for administrators of multi-storey houses with regard to renovation issues. For the preparation of information materials is responsible Housing and Urban development Agency of Klaipeda (electronic newsletter is available at homepage of mentioned agency http://www.bkagentura.lt)	Yes	*In relation to economical aspects: with real examples why renovation is cost-effective way to save energy;	Yes
18	Jonava	X		Renovation of multi-storey houses	Yes	*Other: renovation questions	No	No	Some information is available on the homepage, there were some articles published in regional newspapers	Yes	*In relation to economical aspects	Yes
19	Telši	X		Renovation of multi-storey houses	Yes	*Other: renovation questions	No	No	Only preparing short local press releases with regard to renovation	Yes	*In relation to economical aspects: concrete examples how energy can be saved	Yes
20	Kedainiai	X		Renovation of multi-storey houses	Yes	*Other: renovation questions (house insulation)	No	No	Housing and urban development agency organizes seminars for flat owners and informs them about renovation advantages	Yes	*In relation to economical aspects: why renovation is cost-effective?	Yes